

**Tolko Industries Ltd.**  
**CSA Z809 External Audit Summary**  
**Manitoba Woodlands**

**Audit Standard:**

CAN/CSA Z809:2002

**Type of Audit:**

24-Month Surveillance Audit.

**Audit Purpose/Scope:**

To evaluate the suitability, adequacy and effectiveness of the Tolko Industries Ltd. – Manitoba Solid Wood Division Sustainable Forest Management System in meeting the requirements of CAN/CSA Z809:2002 standard and the Tolko Manitoba Sustainable Forest Management Plan on the defined forest area (Forest Management Licence Area #2).

**Audit Dates:**

November 12 to 13, 2008

**Auditors:**

Quality Management Institute (QMI)

**Audit Findings:**

Upon successful resolution of the area of non-conformance Tolko Industries Ltd. will continue to be recommended for registration to the CAN/CSA-Z809-2002.

*All of the applicable requirements of the CAN/CSA Z809:2002 were audited and considered to be adequately implemented.*

**Non-conformances:**

There were one Non-conformances noted for this audit.

**Positive Aspects of the Management System:**

- Comprehensive contractor training meeting conducted in October
- Very good compliance record
- Excellent SFM web site
- New Performance Improvement Forms have area of root cause analysis
- Good training session for root cause analysis

**Opportunities for Improvement:**

- There were 10 opportunities for improvement suggested.

**Area of Concerns/System Weaknesses:**

- There were 5 Areas of Concern that require attention.

**Audit Conclusions:**

*Based on the review of the Tolko Industries Ltd. – Manitoba Solid Wood Division Sustainable Forest Management System documentation and the audit results the following recommendation is made:*

*The results of the Surveillance Audit indicate that the Management System of Tolko Industries Ltd. is suitable and effective and will continue to be recommended for registration to CAN/CSA-Z809-2002.*